

**Q.P. Code : 35124**

**First Semester B.B.A. Degree Examination,  
November/December 2019**

*(CBCS - New Scheme - 2019-20)*

**Business Administration**

**Paper 1.6 - PRODUCTION AND OPERATIONS MANAGEMENT**

Time : 3 Hours]

[Max. Marks : 70

Instructions to Candidates : Answers should be written completely in English.

**SECTION - A**

Answer any **FIVE**. Each sub-question carries **2** marks : **(5 × 2 = 10)**

1. (a) What is Control Sub-system?
- (b) What is Blanket Order? Mention any two advantages.
- (c) State any four factors governing the choice of material suppliers.
- (d) State any four techniques of inventory control.
- (e) Give any two relative advantages of Preventive Maintenance.
- (f) Define TQM.
- (g) Define quality control.

**SECTION - B**

Answer any **THREE** questions. Each question carries **5** marks : **(3 × 5 = 15)**

2. "A good waste management creates wealth." Do you agree? Explain.
3. What is ISO? Bring out the benefits from getting ISO 9000 and ISO 14000 certificate.
4. Briefly describe the principles which influence plant layout.
5. Briefly explain the objectives of production and operations management..

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SECTION - C

Answer any **THREE** questions. Each question carries **15** marks : **(3 × 15 = 45)**

6. Define Automation. Describe in detail the working of automation of any organization of your choice.
  7. Define Materials Management. Discuss in detail the fundamental and collateral objectives of materials management.
  8. Define Plant Maintenance. Discuss the various types of Plant Maintenance.
  9. Define PPC. Describe in detail the components of PPC process.
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